

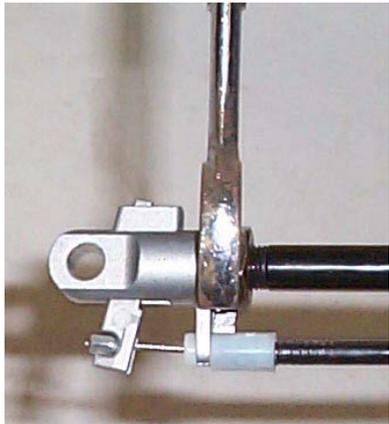
## 6 COMMON TROUBLESHOOTING AND REPAIR

Please have the chair serial number ready when contacting BRODA or your local area representative for parts or assistance for your chair. The serial number can be found on a grey sticker on the rear of the chair.

### 6.1 Troubleshooting for Gas Cylinders

The use of gas charged springs (cylinders) on BRODA products allows the caregiver to easily make adjustments to the tilt, recline, and leg rest with a minimal effort. The gas cylinders contain Nitrogen gas, it is not flammable nor is it toxic. The cylinders provide a lifting force which counterbalances the weight of the occupant thereby reducing the amount of weight the caregiver needs to lift.

Symptom	Problem	Solution
The chair is not tilting when the handle is squeezed	The pin in the end of the cylinder is not being depressed when the handle is pulled.	Ensure the cable is attached to the cylinder actuator. If cable is attached, see <b>Adjustment Step</b> sbelow.
The chair (tilt) seems to slowly slide out of position	The pin in the end of the cylinder may be still partially depressed.	See <b>Adjustment Steps</b> below:

Adjustment Steps:	
<p>-Loosen the lock nut located on the stem of the gas cylinder next to the actuator (17mm or 11/16" wrench)</p> <p>-From the above instruction determine whether you want to wind the stem further into the actuator or further out of the actuator. <b>Wind the stem further into the actuator if the chair is not tilting or reclining, (wind clockwise) and wind it further out of the actuator if the chair is slowly sliding out of position. (wind counter-clockwise)</b></p> <p>-Wind the stem in the correct direction one half turn.</p> <p>-Check the function of the cylinder and repeat the above step until the cylinder functions properly.</p> <p>-Tighten the lock nut loosened in the first step.</p> <p>-If adjusting the cylinder does not correct the problem, the cylinder may need to be replaced. Please contact BRODA at or your local area representative.</p>	 <p><b>Note: Cylinder does not need to be removed from the chair to make this adjustment.</b></p>

**Note:** When adjusting cylinders with tools that come in contact with the cylinder rods, a cloth or some other protective material must be used to protect the sliding surface of the rod. If the rod becomes scratched or marred it will damage the seal on the cylinder and the cylinder will fail.

**Damaging a cylinder in this fashion voids the manufacturer's warranty.**

